

# What Should You Ask a Self-Storage Company?



In need of self-storage and looking for a dependable company offering great customer service and reasonable rates?

Ask these five questions before you choose:

## 1. What size unit do I need?

Typically, a 10'x20' unit can hold the contents of a three to four bedroom house and a 5'x10' unit can hold the contents of a one bedroom apartment. There are larger and smaller units as well. Be sure to make a list of what you need to store and a trustworthy self-storage company will be able to advise you on the best option.

## 2. What's my budget?

You don't want to pay for space you don't use. This is why it's important to determine what size self-storage unit you need. Ask the storage company if a deposit or first and last month's rent is required and if they offer discounts for specific rental durations.

## 2. How convenient is it?

When you're managing a move, the last thing you want to do is waste time commuting to and from your self-storage unit. Consider the storage facility location, if it offers drive-up access, and the hours it will be accessible to you.

## 4. Is the facility well taken care of?

Ask to tour the the available self-storage units. A reputable company will happily oblige. Ask if the facility is regularly cleaned and maintained, and be sure to visit your unit right before you move to ensure cleanliness.

## 5. Is the staff friendly and professional?

Be sure to consider how well you are treated by the staff prior to becoming a customer. The company's team should make you feel valued, always respond to your questions, offer advice when needed, and establish a personal connection through superior customer service.

**The team at Bargain Storage is on hand to help you make your move as seamless as possible. We invite you to visit our locations any time – we're happy to assist!**



**Bargain Storage**

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